#### **Building a Renewed Community of Practice in the Academy:**

#### "EMBRACING THE CHALLENGE"

ID-E Berlin
International Dialogue on Education
Exploring Differences – Integrating Lifelong Learning into Universities' Missions

October 19, 2009 Berlin, Germany



#### There is a Crisis!

American higher education has not kept up with the demand of the global economy.

The New Economy Index, 2007

Economic Downturn; Labor Shortages; Skills Gap; Advancing Technology; Un-skilled, Under-skilled, Poorly Educated Adult Pipeline



#### 瑉

# **Opportunity in Crisis**

### Aggressive Emergence of Adult Students

Enrollment Increases
Student Pipeline Expansion
Choices (Degrees, Certificates,
Professional Licensing
Life Long Sustainability



# Continuing Education in the United States

Postsecondary intended for adult learners

Credit, non-credit, non degree career training

Formal personal enrichment

Seated/On-Line

Self-directed

Experiential and Problem Solving

Note: Traditional models exclude basic academic education; more contemporary models are more inclusive



# Continuing Education in the United States

University of Madison Wisconsin – 1907 University Extension at Harvard – 1910 Empire State College – SUNY, 1969 University at Florida – 1976

<u>To date</u>: Of the 62 AAU Campuses, all have some form of continuing and/or professional education



# **Continuing Education**

- ... all encompassing term within a broad spectrum of post-secondary learning activities and programs.
- ... recognizes forms of post-secondary learning activities within the domain include: degree credit courses by non-traditional students, non-degree career training, workforce training, formal personal enrichment courses (both on-campus and online) self-directed learning (such as through Internet interest groups, clubs or personal research activities) and experiential learning as applied to problem solving.

...similar to adult education, at least in being intended for adult learners, especially those beyond traditional undergraduate college or university age.

Continuing education - Wikipedia, the free encyclopedia. 15 October 2009. <a href="http://en.wikipedia.org/wiki/Continuing\_education">http://en.wikipedia.org/wiki/Continuing\_education</a>

# **Lifelong Learning**

- ... that lifelong function that organizes and supports learning beyond a traditional and formal degree program (Collins, O'Brien, 2003)
- ...focus on skill improvement and knowledge for specific occupations (Collins, O'Brien, 2003)
- ...maintenance of knowledge, expertise and competence of professionals throughout careers, according to a plan formulated according to needs of professional, employer, profession and society (O'Sullivan, 2003)



...In continuing education there is concerted intention to invest in human capital.



## **Trends in Continuing Education**

- Expectations of Innovation
- Adaptation to New Demographic
- Fiscal Creativity
- Partnerships and CollaborationsCommunity/Industry Alignment
- Web-Savvy Delivery
- Demand Driven

- Immediate, Realizable
   Connections to life/career
- Worksite Classrooms
- Used to Regulate
   Professional Practice (CE)
- Universities and Professional Organizations – Active Providers
- Focus on Degrees,
   Licensing and Certification
- Resource Leveraging

University Continuing Education Association, 2009

# **Impact**

Continuing education informs and shapes dialogue around economic and workforce policy

Continuing education cultivates, sustains and engenders self-sufficiency



# Mission Challenge

- Role Expansion
- Human Connection
- Building a Knowledge Economy
- Advancing Economic Development
- Promoting Global Competency



# **Building the Renewed Community of Practice: New Landscape and Strategy**

#### New Landscape

- Resources
- Demographic
- Leadership Models
- Scholarship Integration
- Pedagogical (Design) and Methodology (Delivery)
- Choice

#### Strategy

- Integrated lifelong learning
- Balance Achievement
- Pathways and Pre-requisites
- Transparency
- Return on Investment





## What the New Landscape Demands

- Expanding Access
- Affordability
- Knowledge **Improvement**
- Pipeline Preparation
   Investment
- Sustaining Networks

- Level Playing Field
- Entrepreneurial Leadership
- Innovation



# The UB Story: Developing a Community of Practice

- Institutional Leadership
- UB 2020
- Faculty Engagement
- Positioning of Continuing and Professional Education
- Resource Leveraging
- Robust Partnerships
- Adaptation to External Demands



# **Growing Adaptation: Best Practice Model**

 University at Buffalo Continuing and Professional Studies

Combines two long standing units: Millard Fillmore
 College; The Educational Opportunity Center



### Mission

To provide capacity for lifelong learning organized and supported by traditional frameworks of higher education yet addresses educational and training needs out of the context of a formal degree program.

Programs and services are developed to promote access to opportunity, facilitate professional knowledge, maintenance and expansion and cultivate requisite expertise and competence for professionals throughout careers.

### **UB Continuing and Professional Studies**

- Provide Capacity
- Incorporate Traditional Frameworks of Higher Education Yet Provide Delivery Outside the Context
- Promote Access
- Define Pathways to Opportunity
- Facilitate Maintenance of Professional Knowledge
- Guide development of requisite expertise and competence for adult students – throughout careers (life-long)



### **UB** Continuing and Professional Studies

<u>Educational Opportunity Center</u> Goal: enhance educational opportunity that impact on higher education access and employability – self sufficiency





<u>Millard Fillmore College</u> Goal: Enhance educational opportunity that impacts on higher education access (degree, licensing and certification) and employability – self sufficiency

# Our Adult Learner Pipeline

#### **Growing Adult Learner Population**

- Live in Poverty
- Live in Impoverished Communities
- Challenged by a Sense of Hopelessness
- Unfocused

- Non-Traditional
- Employment Experience
- Career Changers
- Unemployed
- Have Focus

Barriers, Little to No Time, Expectations



# Making it Work

- Collaborative and Robust Partnerships
- Comprehensive Educational Programming
- Paradigm Shifts
- Links to Employment
- Resource Leveraging



### **Enrichment to UB Context**

Pipeline Expansion

**Increased Enrollments** 

Increased Opportunity for Sustainability

Faculty Engagement

**Encouraged Innovation** 

- -intellectual capital
- -knowledge transfer
- -scholarship
- -captures the entrepreneurial spirit

### What Continuing Education Offers to UB

Creates a Context for Change

Inspires Innovation:

**Knowledge Acquisition** 

Knowledge Transfer

Expands Campus
Boundaries

Shapes Dialogue:

**Economic** and

Workforce Policy

**Cultivates Sustainability** 

Engenders Self

Sufficiency



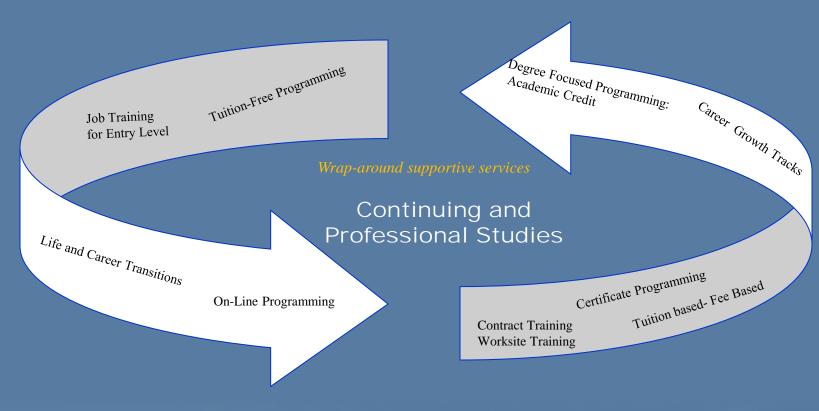
# What We Are Doing: University at Buffalo



# Creating Solutions

- Robust collaborations industry-governmentacademia
- Environmental Scan Inventory of current resources -Gap Analysis
- Collaborative programming
- Shared fiscal leveraging
- Integrated, aligned efforts





CREATING ACCESS – DEFINING PATHWAYS

#### **Best Practice Model**

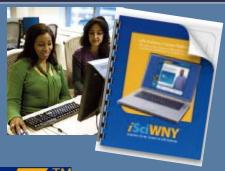
"...move from a system based on reputation to one based on performance". Spellings Commission, 2006







Train-the-Trainer Program 2-Hour Orientation Program 5-Week Entry Level Program Certification Program For Credit Courses



Career Ladder Kit And DVD

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**Engineering** 

Information **Technology** 

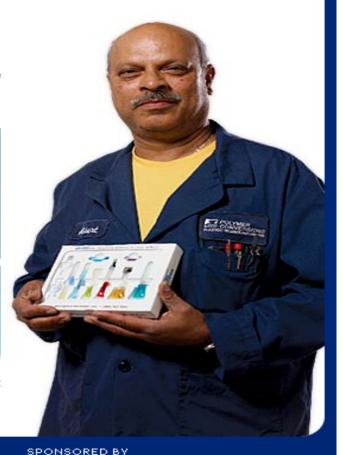
Manufacturing

**Quality Control** 

**Business** 

Support

Albert Maintenance Technician, Polymer Conversions Orchard Park, New York



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## Take Away

Ensure that our citizens have access to high quality and affordable learning and training throughout their lives – emphasis on creating a national strategy for life long learning (Spellings Commission, 2006)



#### **End Notes**

Affordable, Accessible, Accountable

Effective and Efficient

Rapid Response

Regulatory Reform

Seamless, Serious, Substantial,

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